Burning Budget: Surviving Serials Cuts While Enhancing Research Discovery with On-Demand Article Access

Courtney Taulbee, University of Kentucky

Caitlin Harrington & Sofiya Dahman, University of Memphis



William T. Young Library, University of Kentucky Libraries



Ned R. McWherter Library, University of Memphis Libraries

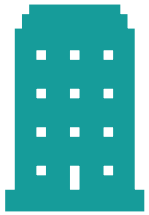
Panelists & Institutions

- Sofiya Dahman, Interlibrary Loan and Resource Delivery Librarian
- Caitlin Harrington, Head of Information Access Services
- Courtney Taulbee, Head of Interlibrary Loan/Document Delivery

Serials and Budget Cuts Crisis

- University of Memphis flat budget leading to annual cuts to serials and electronic resources as subscription costs rise annually
- Token or PDA licensing with individual publishers
  - Labor intensive to set up
  - Time intensive to maintain
  - Difficult to communicate to research community

Article Galaxy Scholar (AGS)



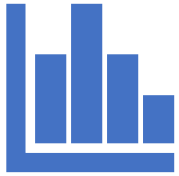
Research Solutions

Company



Document Delivery product

Individual article purchase for library user



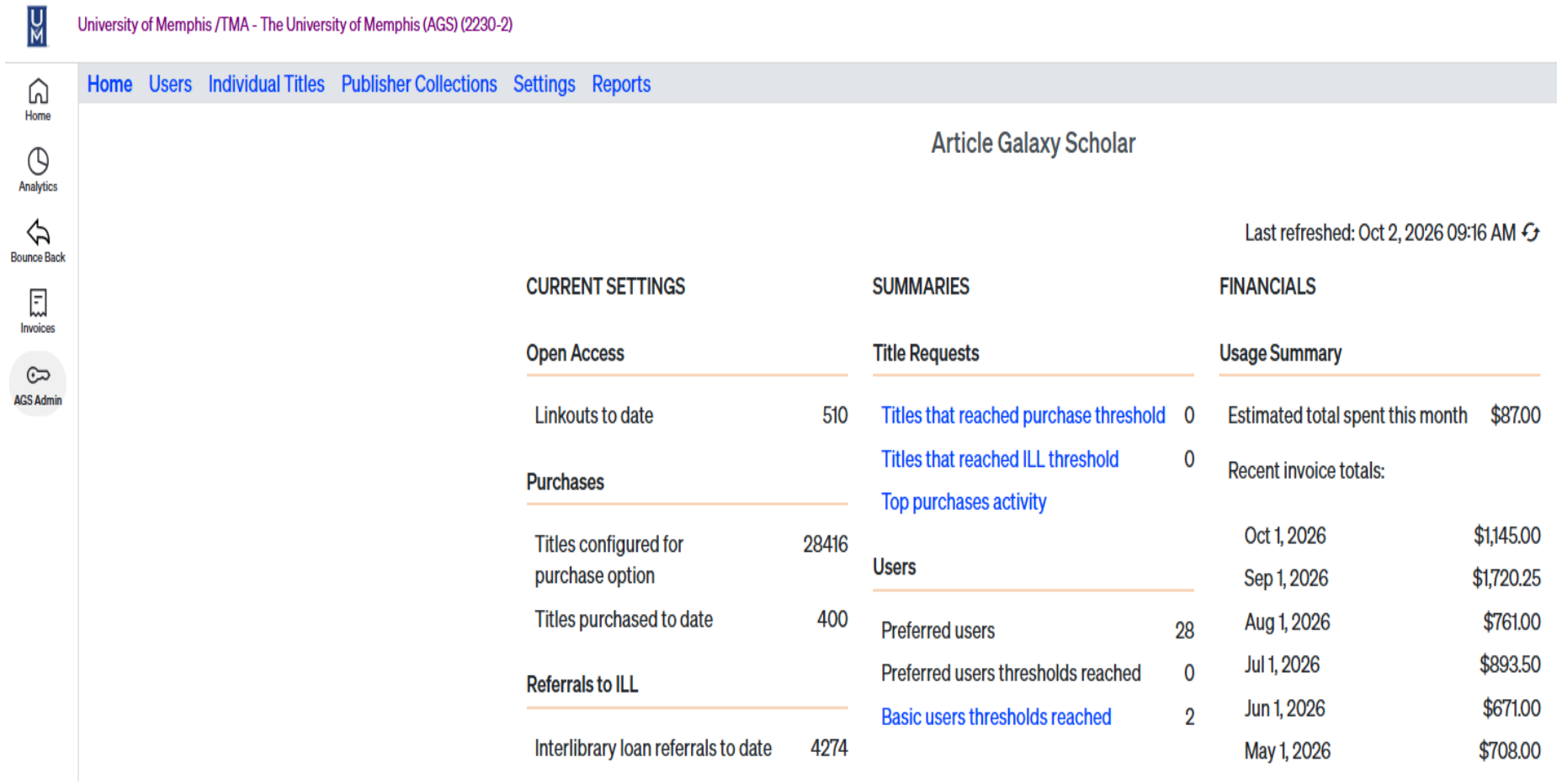
33,000+ journals

Customizations for end user and administrators

Useful collections data

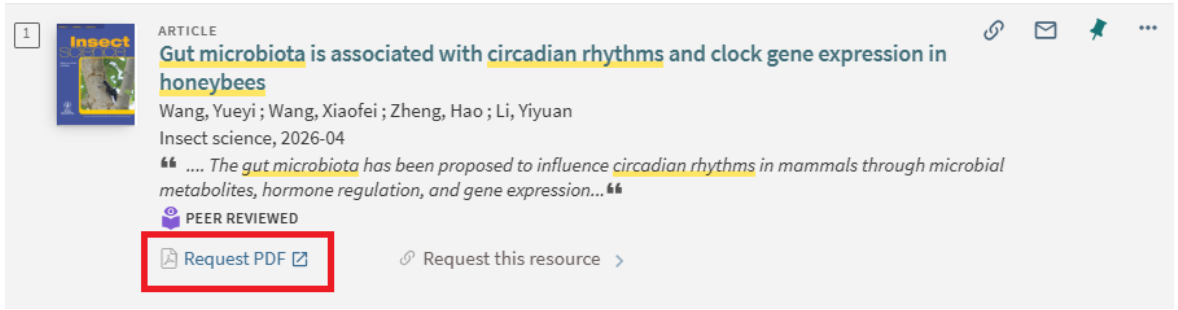
https://www.researchsolutions.com/article-galaxy-scholar

Article Galaxy Scholar Admin

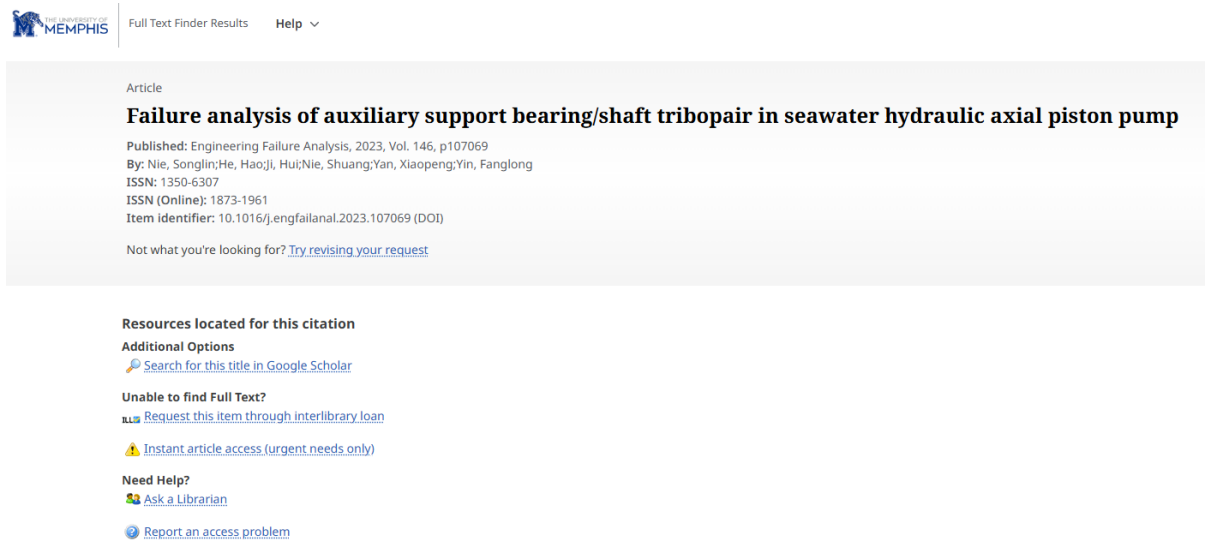


"AGS Admin," Research Solutions. University of Memphis Libraries. Accessed October 2, 2026.

Article Galaxy Scholar Patrons View



University of Kentucky Libraries. Accessed October 2, 2026.



University of Memphis Libraries. Accessed October 2, 2026.

Article Galaxy Scholar: Patrons View



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Engineering Failure Analysis

13506307, 2023 146, 107069-, doi: 10.1016/j.engfailanal.2023.107069

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University of Memphis Libraries. Accessed October 2, 2026.

AGS

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- Unmediated instant access
- Enables users to access full-text
- Users do not know the cost of the requested article for the library
- Allows users to select ILL if they chose to do so

REPRINTS DESK IN ILLIAD

- ILLiad Research Solutions' Reprints Desk DSP Addon
- Enables ordering full-text articles available at reduced copyright royalty rates
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- 24/7 customer support

AGS

PROS

- Almost immediate 24/7 access
- Convenient integration
- Demand-driven spending
- Self-intuitive admin interface
- ILL referral
- Saves ILL staff processing time
- Collection development tool
- Can support serials cancellation
- Version-of-record vs alternative
- NEW – book chapter requests are now available in AGS

CONS

- Supplemental data
- Publisher/Titles availability can change
- Cost per transaction that users may not understand
- Usage limits (status, number of articles requested)
- Reuse is not the same as subscription access

Copyright
Reach to Gordon Brand, Research Solutions

- Research Solutions can help libraries handle copyright royalty payments for ILL requests when you determine that a royalty needs to be paid.
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Q&A

Contact Information:

Sofiya Dahman – spdahman@memphis.edu

Caitlin Harrington – chrrngt4@memphis.edu

Courtney Taulbee – courtney.taulbee@uky.edu