OSWEGO
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My Favorite Elvis Songs:

- Loving You
- Just Pretend
- O Come All Ye Faithful



Where on earth is Oswego, NY?





♪ Don't Ask Me Why ♫

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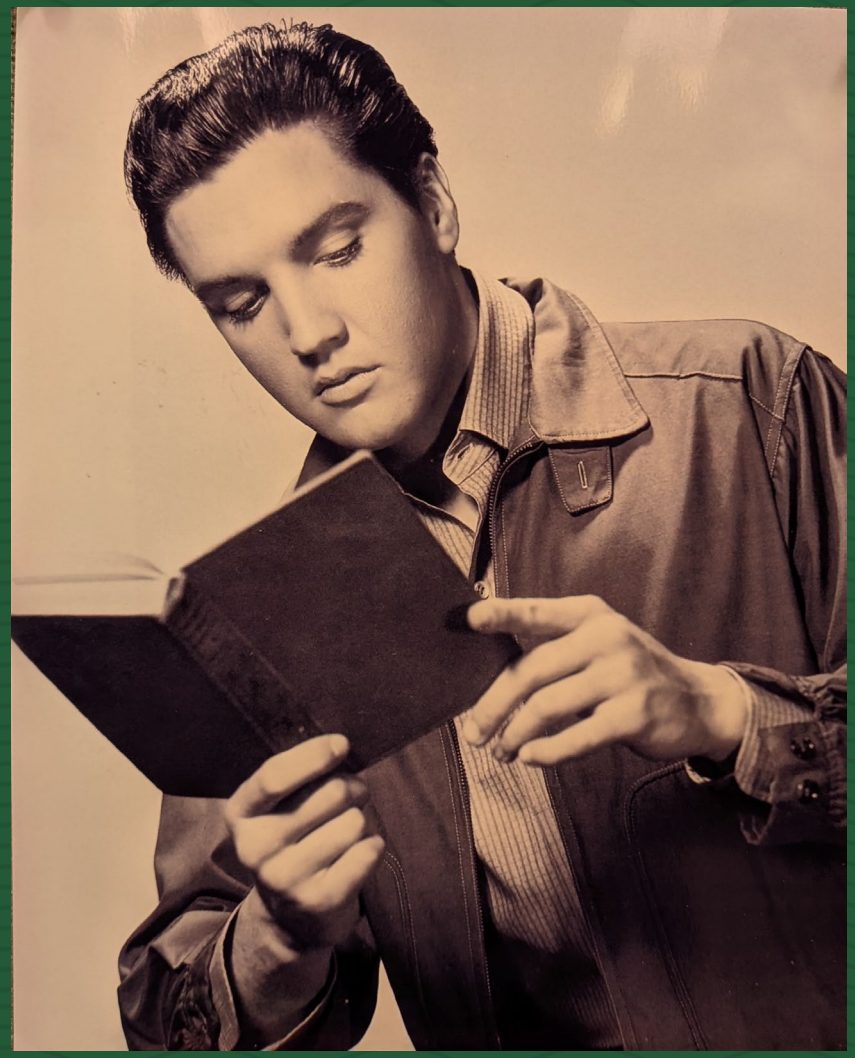


A Little Less Conversation, A Lot More Action For Accessibility

Faith O’Brien October 22, 2026

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♪ Let Me ♫ start with the solution



Penfield's Plan

- Treat the Library like a classroom.
- Coordinate with disability service offices.
  - Office of Accessibility Resources (OAR) for students
  - Office of Diversity and Inclusion for staff

Timeline



01/2025

CELT

First learned of Title II implementation

Building RAMPS: Title II Updates for an Inclusive Campus



02/2025

RUSA STARS

Virtual meeting discussing accessibility and scanning standards



03/2025

Round Table

Library Accessibility Alliance and the Association of Research Libraries



04/2025

Penfield Team

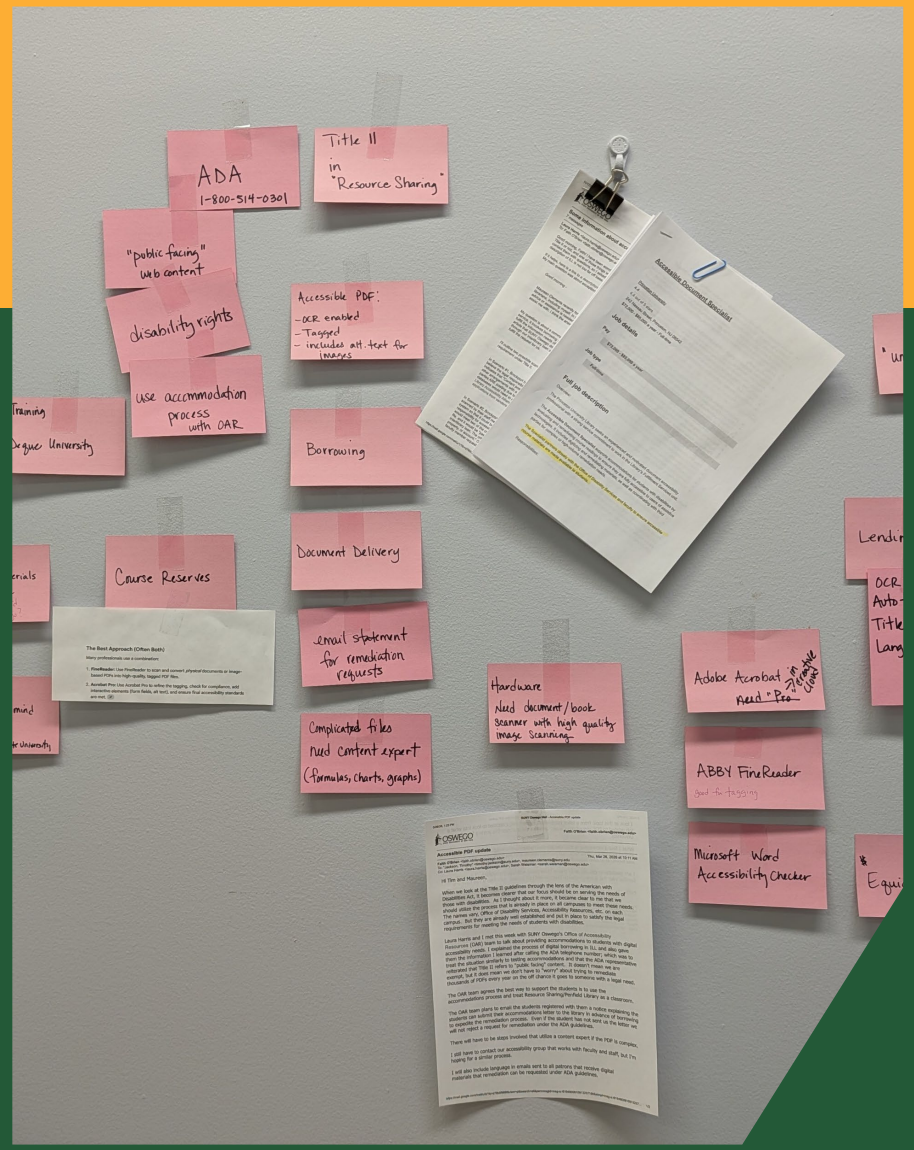
Email from SUNY legal representative.

Who is responsible?

Getting Organized

- ADA Law
  - Title II
  - Ideas
  - Software

A Murder Board!



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Timeline continued



Mid 2025

A Closer Look

Evaluated what we were doing and how we could do better



Fall 2025

Waiting

What will SUNY decide is the best course of action?



03/2026

Guidance

We can’t ask people if they have a disability.

But they can tell us.



04/2026

Deep Dive

What can we do to support people who need to use a screen reader or assistive technology?

Title II

What exactly does it say?

- “The Department makes every effort to promote clarity and transparency in its rulemaking. In any regulation, there is a tension between drafting language that is simple and straightforward and drafting language that gives full effect to issues of legal interpretation. The Department operates a toll-free ADA Information Line (800) 514–0301 (voice) or 1-833-610-1264 (TTY) that the public is welcome to call at any time to obtain assistance in understanding anything in this rule.”



Testing Accommodations

ADA Information Line

800-514-0301

Accommodations

The library as a classroom

- ”The OAR will include library services in our initial and subsequent discussions with students regarding accommodations. The **statement you provided** will be included in accommodation letters for students who require assistive technology such as a screen reader.” – OAR Director
- Statement:
  - **Students who utilize a screen reader and/or assistive technology to access digital materials in Penfield Library, including interlibrary loan, can email their accommodations letter to Faith O'Brien at ill@oswego.edu for support.**



Lived Experience

- How I came to know so much about accommodations.
  - My son has Autism.
  - My daughter has Type 1 diabetes.
- Laura Harris – hearing impaired Librarian at Penfield

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"Real support is a deeply human process."
– Laura Harris

"When Dealing with Persons with Disabilities, the Interactive Process Is Absolutely Critical"
Federal Bar Association

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Resource Sharing's Plan

Borrowing and Document Delivery of Digital Items

- Coordinate with OAR to receive Accommodation Letters from students.
- Faculty and staff submit accommodation letters after coordinating with compliance officer.
- Reach out to patron to work with them to get the information they need in a format that is usable.
- Make the connections needed to get information to patron.

Resource Sharing's Plan continued

Lending of Digital Items

We use Adobe and ABBYY FineReader.

- Crop
- De-skew
- OCR
- Auto-tag
- Set title and language

Resource Sharing's Plan for Emails and Forms

Statements

Emails sent to patrons with digital file:

- Pursuant to the Americans with Disabilities Act, if you require a screen reader or assistive technology to access this document, please contact ill@oswego.edu or call 315-312-4546 if you experience any issues.

ILL Request Forms:

- Pursuant to the Americans with Disabilities Act, if you require digital materials to be accessed through a screen reader or assistive technology, please email ill@oswego.edu or call 315-312-4546 before placing this request.

Director’s Letter to Faculty

Fall 2026

- “This service is intended for the recipient of the article, and assumes the recipient has requested the article for their personal use.”

What else can we do?

Add more resources!

- In May of 2026 Penfield became members of the New York State Talking Book and Braille Library (TBBL).

- ♪ ***I Beg of You*** ♪ ♪ Keep learning!

  Better Allies Newsletter

  Books: *A Pedagogy of Kindness, The Present Professor*

- Talk with faculty, talk with students, tutoring center, OAR

New York State's Talking Book and Braille Library

National Library Service for the Blind and Print Disabled

- Find Your Library
  - Fiction and nonfiction audio and braille books
  - Digital talking books and digital talking book players
  - Magazines
  - Foreign language books
- BARD (Braille and Audio Reading Download)
  - Instant download of books and magazines
  - No limit to number of users per item



Thank you, thank you very much

- Laura Harris, Web Services & Distance Learning Librarian
- Emily Domicolo and Colleen Huddleston
- Penfield Librarians and Staff
- Oswego's OAR Team
- Dr. Fruce and Dr. Curtis,
- Dr. Giannone, Dr. Ruter, Dr. Panebianco, and Dr. Nolan
- Everyone out there doing their best to support people with disabilities!

♪ If I Can Dream ♫

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Questions?

♫ I Can Help ♫

315-312-4546

faith.obrien@oswego.edu

ill@oswego.edu